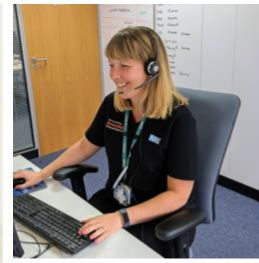


# BrisDoc

Patient care by people who care



## Treatment Room Nurse

- Responsible to:** Lead Nurse
- Hours:** 20, Pay dependent on experience
- Location:** Charlotte Keel Medical Practice (CKMP)
- Interested:** Get in touch with Jodie Godfrey [jodie.godfrey@nhs.net](mailto:jodie.godfrey@nhs.net) or contact [workwithus@brisdoc.org](mailto:workwithus@brisdoc.org) to express interest and find out more information.

Meet Rhys Hancock  
Director of Nursing, AHPs  
& Governance

“Our Treatment Room Nurse foster a supportive and positive environment for patients who need us. Ensuring your skills and knowledge are applied effectively and compassionately you improve the lives of our patients and population.”



About BrisDoc:

BrisDoc is a proud provider of NHS Healthcare. We have been delivering ‘patient care, by people who care’ for over twenty years.

We run an exciting range of Primary Care Services, including an **Urgent Care Service**, **GP Practices**, and the **Homeless Health Service**. This enables BrisDoc to offer excellent healthcare 24 hours a day, 365 days a year to over one million people across Bristol, North Somerset & South Glos.

We’re a **Social Enterprise** and an **Employee-Owned Business**. This means the decisions we make are for the good of our patients, workforce, and wider community. This involves prioritising the health of our patients, protecting our environment, and improving the social and economic status of our population. Our ‘Community Fund’ is a staff lead team who work closely with health-based charitable causes, both local and international, to invest time and money in improving the lives of people in disadvantaged communities.

By joining BrisDoc, you will be part of an innovative organisation that prides ourselves on being a fantastic place to work; somewhere that you will feel valued, supported, developed and part of a family. We strive to make sure every member of the team feels proud of the work they do and the service that we offer.

[Find out more >>](#)

### Core Benefits:

- Annual performance bonus scheme
- Annual training bonus scheme
- Co-owners bonus scheme
- NHS Pension
- Flexible working options
- Supervision, CPD and Development opportunities supported for all staff
- 25 days’ annual leave + Bank Holidays (pro rata) rising to 27 with length of service

## Job Summary

This important, patient focused, and varied role requires you to work effectively within your professional boundaries, centring on vital nursing care for patients in the community who are receiving support via their GP practice.

You will be responsible for the safe deployment of a broad range of clinical and professional skills from venepuncture, to wound care, family care and health promotion advice, all while assessing patient care needs and planning programmes of care.

BrisDoc practice services specialise in providing high quality and accessible health care to vulnerable, marginalised and excluded groups. Clinicians will need to be focused on improving health inclusion and removing barriers to holistic healthcare. While working autonomously and potentially in isolation, the post holder will work collaboratively with the wider clinical team (Nurses, Pharmacists, Paramedics, GPs, Consultants, Mental Health Practitioners, Operational Colleagues, and others) to support individual patients and the delivery of the right care first time.

BrisDoc are passionate about inclusion and diversity, welcoming applications from individuals of diverse background, as well as personal and career development and so all colleagues are encouraged and fully supported to work towards clinical development aspirations such as prescribing (where not already held), CPD to safely increase their professional boundaries or even ACP status. Supervision and development time is offered flexibly to all clinical staff.

## Main duties and responsibilities:

### Clinical

- Provide nursing care in a variety of settings by holistic assessment, implementation, and evaluation of programmes of care
- Provide information, advice and support to patients face to face and via the telephone
- Provide high quality patient care including the following skills for which training can be provided as required:
  - Venepuncture
  - Urine testing
  - Swabs
  - ECG procedure
  - Infection control management of equipment
  - Immunisation and vaccination programmes including childhood immunisations, travel vaccinations and other seasonal immunisation campaigns
  - Wound management
  - Ear care
  - Family Planning / Women's health / Men's health
  - Cervical Cytology
  - Health promotion
  - Long Term Condition Management
- To participate in outreach clinics providing healthcare and lifestyle advice to hard-to-reach groups
- Promote & participate in maintaining a safe, comfortable, and therapeutic environment
- Implement health promotion programmes for patients and carers
- Facilitate and support clinics such as for screening or immunisation
- Be responsible for the safe storage and administration of drugs and equipment
- Participate in setting and monitoring standards to ensure effective care and the delivery of evidence based practice
- Participate in team discussions to ensure and drive best practice
- To participate in long term condition clinics/training

## Communication

- Utilise and demonstrate sensitive communication styles, to ensure patients are fully informed and consent to treatment
- Communicate with and support patients who are receiving 'bad news'
- Communicate effectively with patients and carers, recognising the need for alternative methods of communication to overcome different levels of understanding, cultural background, languages, and preferred ways of communicating
- Anticipate barriers to communication and take action to improve communication
- Maintain effective communication with all multi-disciplinary team members, as well as with external stakeholders • Act as an advocate for patients and carers
- Ensure awareness of sources of support and guidance (e.g., PALS) and provide information in an acceptable format to all patients, recognising any difficulties and referring where appropriate
- To be able to maintain accurate electronic written patient records for users of services provided
- To be aware of responsibilities under the Data Protection Act

## Other Responsibilities

- The primary focus of this role is to provide clinical services to patients, however there are a wealth of opportunities to engage with and drive initiatives, take leadership development roles and contribute to service improvement.
- Ability to adhere to organisational policies
- Maintain active NMC or HCPC registration
- Continue to develop and expand own personal clinical expertise
- Understand own role and scope and identify how this may develop over time
- In partnership with others, challenge and critically evaluate the boundaries of autonomous practice, such that patient access, choice and outcomes will improve
- Help in the development and evaluation of clinical guidelines, policy, competency tools and continuous improvement opportunities to support in the expansion of Health care professional roles in the delivery of optimal care
- Identify and perform audit relevant to clinical area in order understand current practice, review evidence-based research and drive improvement
- Manage and assess risk within the areas of responsibility, ensuring adequate measures are in place to protect staff and patients
- Maintain and ensure the effective use of clinical stock levels
- Supervise and support other members of staff in their practice where appropriate
- Monitor work areas and practices to ensure they are safe and free from hazards and conform to health, safety and security legislation, policies, procedures, and guidelines
- Attend all mandatory training courses and the updates and any study days as appropriate to the post
- Attend performance and development reviews with the line manager

## General Duties

You can read the full list of general duties and expectations via the link below:

[www.brisdoc.co.uk/workwithus/general-duties](http://www.brisdoc.co.uk/workwithus/general-duties)

## Person Specification

Criteria	Essential	Desirable
<b>Qualifications and training</b>	<ul style="list-style-type: none"> <li>• Current NMC registration</li> <li>• Evidence of continuing professional development</li> </ul>	<ul style="list-style-type: none"> <li>• Evidence of training and experience in phlebotomy, wound care, childhood immunisations, travel health, cervical cytology</li> <li>• Some knowledge/evidence of long term conditions</li> </ul>
<b>Knowledge and Experience</b>	<ul style="list-style-type: none"> <li>• Experience of treating patients of all ages</li> <li>• Knowledge and understanding in meeting the needs of diverse groups</li> <li>• Experience of working in a multidisciplinary environment with a wide range of individuals at different levels</li> <li>• Knowledge in the delivery of Health Care Advice and Health Promotion</li> <li>• Knowledge of equal opportunities and its significance for health care</li> <li>• Understanding of legal and ethical issues / responsibilities relating to clinical practice</li> </ul>	<ul style="list-style-type: none"> <li>• Experience working with people with a forensic history</li> <li>• Experience in working with people who don't have English as a first language</li> <li>• Experience in working with people experiencing domestic violence</li> <li>• Experience of using EMIS computer software</li> <li>• Experience of working with hard-to-reach groups</li> <li>• Experience of developing relationships with external agencies and organisations</li> <li>• Experience working in General practice</li> </ul>
<b>Skills, Abilities and Attributes</b>	<ul style="list-style-type: none"> <li>• Motivated by the provision of high-quality patient care</li> <li>• Good clinical judgment and decision-making skills</li> <li>• Ability to maintain accurate records</li> <li>• Ongoing commitment to personal development</li> <li>• Able to use own initiative and achieve measurable improvement against stated objectives</li> <li>• Able to work under pressure and to deal with emergency situations and/or difficult clients and stressful situations professionally</li> <li>• Organised, systematic, and flexible. Good time management being able to prioritise work and work under pressure</li> <li>• Able to achieve objectives through influence and partnership</li> <li>• Willingness to learn new skills and to problem solve</li> <li>• Computer literate and good keyboard skills</li> <li>• Excellent written, verbal, and interpersonal</li> </ul>	

	<p>communication skills</p> <ul style="list-style-type: none"> <li>• Able to listen carefully to understand the needs of others</li> <li>• Able to work within a team and give and take instruction as required. Able to quickly establish rapport and credibility with others in the team</li> <li>• Tactful and diplomatic</li> <li>• Able to always maintain confidentiality with regards to staff and patients</li> <li>• Can reflect on own work and performance</li> <li>• Positive attitude towards innovations and change</li> <li>• Ability to recognise own limitations and act upon them appropriately</li> <li>• Able to manage sensitive and emotive situations</li> <li>• Able to remain impartial and non-judgmental during times of sensitivity, stress, and potential conflict</li> </ul>	
<p><b>Other</b></p>	<ul style="list-style-type: none"> <li>• Ability to work flexibly in relation to the operational times of all our services (this may include some unsocial hours)</li> <li>• Ability to travel to other BrisDoc and external sites for meetings</li> </ul>	



[www.brisdoc.co.uk/work-with-us](http://www.brisdoc.co.uk/work-with-us)

